



CASE STUDY

Abona Court

THE CLIENT:

MHA - ENHANCING ELDERLY CARE IN THE UK

MHA, the largest charity care provider in the UK, boasts an 80-year history, originally founded by Methodists committed to safeguarding and upholding human rights. Their holistic approach emphasises compassion and respect, offering specialised dementia care and music therapy, nurturing the body, mind, and spirit, and encouraging open conversations about end-of-life matters. MHA maintains high professional standards and is independently regulated with top care home ratings. As a not-for-profit organisation, they reinvest surplus to continually enhance care and support for older people, solidifying their position as a leading care provider in the UK.



PROBLEM:

ENSURING SECURITY DURING MAINTENANCE WORK AT ABONA COURT

The security issues began with planned building maintenance at Abona Court, one of MHA's retirement apartments. The contractors erected scaffolding around the building to perform the necessary maintenance work. This scaffolding immediately drew the attention of local youths, sparking a complex security challenge. These youths would congregate in groups and daringly attempt to scale the structure, putting their safety at a significant risk. The situation became increasingly concerning as their actions endangered themselves and posed potential liability issues for the project, requiring a swift and effective solution to address these security concerns.





THE SOLUTION

COLLABORATIVE SECURITY MEASURES WITH ON SITE SECURITY

Promptly addressing the security challenges, On Site Security collaborated with MHA to provide effective solutions. Our operations manager conducted a comprehensive risk and site assessment to identify potential vulnerabilities and deployed a security officer the same day upon briefing from the control room. Regular site monitoring and detailed incident reporting to the police and the client, maintained transparency and accountability.

As the number of local youths on-site grew, a tactical adjustment was suggested: deploying two security officers. This collaborative strategy allowed them to support each other effectively, conducting regular patrols and taking a friendly and proactive approach to deter the youths.

They explained the potential dangers of climbing the scaffolding, emphasising the risk of injuries if they were to fall. This security approach not only secured the site but also prevented the youths from accessing the building, ensuring the safety and security of Abona Court's tenants during the construction period.



OUTCOME:

A SUCCESSFUL PROJECT ENSURING SAFETY AND TIMELY ASSISTANCE

The building works at the apartments were carried out as planned. The number of local youths attempting to access the scaffolding gradually decreased thanks to adequate security measures. The security team maintained a consistent presence, ensuring that no children gained access to the frame. Overall, this project was deemed a success, accomplishing its primary goal.

Once the construction works were completed and the scaffolding was removed, the need for additional security presence dissipated, as the main risk had been effectively removed. The client expressed high satisfaction with the prompt and efficient assistance provided by On Site Security, highlighting the speed at which the security measures were implemented and their effectiveness in safeguarding the site, ensuring the smooth progress of the project.

