

Privacy & Cookie Policy

This Privacy & Cookie Policy outlines how On Site Security Ltd collects, uses, and protects any personal data obtained through this website. On Site Security Ltd is committed to ensuring your privacy is protected in accordance with the UK GDPR and the Data Protection Act 2018.

What Information Do We Collect?

In running and operating this website we may collect and process the following data about you:

- Details of visits to our website and the pages and resources accessed, including traffic data, location data, and other communication data.
- Information provided by filling in forms on our website, such as contact forms or job applications.
- Information provided to us when communicating electronically for any reason.

How Do We Use This Information?

The information we collect is used to understand your needs and provide you with a better service, and in particular for the following reasons:

- To respond to enquiries or requests for information.
- To provide information on our services and products.
- To fulfil contractual obligations.
- To notify you about changes to our website or services.

Legal Basis for Processing

We process your personal data under the following lawful bases:

- Your consent (e.g. when submitting a form).
- Contractual necessity (e.g. to fulfil a service request).
- Legal obligation (e.g. where required by law).
- Legitimate interest (e.g. to improve our services and website).

Cookies

Cookies are small text files placed on your device to help us understand how visitors use our site and to enhance your experience. We use the following types of cookies:

- Strictly Necessary Cookies
- Performance Cookies
- Functional Cookies
- Targeting Cookies

Our website may use services like Google Analytics to monitor traffic and usage. More info:

- Google Analytics:

<https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>

- ICO Guidance: <https://ico.org.uk/for-organisations/direct-marketing-and-electronic-communications/guide-to-pecr/guidance-on-the-use-of-cookies-and-similar-technologies/>

Storing Personal Data

Data is stored securely on our servers. While we take appropriate measures to protect your information, internet transmission is not completely secure and is at your own risk. Any data transmitted to us electronically is done at your discretion.

Data Retention

We retain personal data only as long as necessary to fulfil the purposes we collected it for, including legal, accounting, or reporting requirements. Data may be anonymised for statistical purposes.

Disclosing Information

We may share your data with:

- Subsidiaries or affiliated businesses.
- Third-party service providers under contract.
- Legal authorities when required.
- Buyers in the event of a business sale.

All third parties are bound by data protection obligations and confidentiality agreements.

Your Rights

Under the UK GDPR, you have the right to:

- Access the data we hold about you.
- Correct inaccuracies.
- Request deletion of your data.
- Restrict or object to processing.
- Request data portability.

To exercise your rights, contact us using the details below.

Contact Us

If you have questions or wish to make a request regarding your personal data, contact:

Mohamed Mohamud, Managing Director / DPO

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