

Protection of the Public

On Site Security Ltd recognises its responsibility to the wider community and the important role our officers play in protecting members of the public while on duty.

All officers are empowered and encouraged to report any suspicious activity or behaviour directly to the police. If criminal activity or anti-social behaviour is observed during their duties, officers must either report the matter directly to the police or escalate it through our 24-hour control centre.

Officers must not put themselves at risk while responding to incidents. The same rule applies if vulnerable individuals are identified—the officer's responsibility is to safeguard them by notifying the appropriate authority without compromising their own safety.

Our officers are trained to identify vulnerable people and are briefed on the steps to take to ensure their protection. This includes signposting individuals to appropriate services and informing relevant agencies when necessary.

As part of our wider commitment to public protection, management encourages all employees to undertake awareness training in Counter-Terrorism (NaCTSO – National Counter Terrorism Security Office). This initiative aims to help businesses prepare for, respond to, and recover from potential terrorist threats.