



# On Site Security Ltd

## Privacy & Cookie Policy

Last Updated: 15.03.2026

This Privacy & Cookie Policy explains how **On Site Security Ltd** collects, uses, stores, and protects your personal data when you use our website or interact with our services.

We are committed to protecting your privacy and ensuring that your personal data is handled in accordance with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

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### 1. Who We Are

#### On Site Security Ltd

Registered in England & Wales – Company Number **11467839**

Registered Address:

Unit 8, St Gabriel's Business Park

St Gabriel's Road

Easton

Bristol

BS5 0RT

Telephone: **0117 914 9179**

Website: <https://onsitesecurityltd.co.uk>

On Site Security Ltd is registered with the **Information Commissioner's Office**.

**ICO Registration Number: ZA857957**

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### 2. Data Protection Officer

Our Data Protection Officer is responsible for overseeing questions in relation to this Privacy Policy and ensuring compliance with data protection laws.

#### Data Protection Officer:

Mohamed A Mohamud

Telephone: **07985 748994**

Email: [mo.mohamud@onsitesecurityltd.co.uk](mailto:mo.mohamud@onsitesecurityltd.co.uk)

If you have any questions about how we handle your personal data or wish to exercise your data protection rights, please contact the Data Protection Officer using the details above.

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### 3. Information We Collect

We may collect and process the following types of personal information:

#### Information You Provide

When you contact us or submit a form on our website, we may collect:

- Your name
- Email address
- Phone number
- Company name
- Address or site location
- Service requirements
- Any other information you provide to us

#### Information Collected Automatically

On-Site Security Ltd 11467839

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Office Address: Unit 8, St Gabriel's Business Park, St. Gabriel's Rd, Easton, Bristol BS5 0RT



# On Site Security Ltd

When you visit our website, we may automatically collect certain information including:

- IP address
- Browser type
- Device information
- Pages visited on our website
- Date and time of visits
- Website interaction data

This information helps us understand how visitors use our website and improve our services.

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## 4. How We Use Your Information

We may use your personal information for the following purposes:

- Responding to enquiries and requests
- Providing quotations and service information
- Delivering security services
- Improving our website and services
- Communicating with clients and customers
- Complying with legal and regulatory obligations
- Preventing fraud or misuse of our services

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## 5. Legal Basis for Processing

We process personal data under the following lawful bases:

### Legitimate Interest

To respond to enquiries, operate our business, and improve services.

### Contractual Necessity

Where processing is necessary to deliver services requested by clients.

### Legal Obligation

Where we are required to comply with legal or regulatory requirements.

### Consent

Where you have given permission for certain activities such as cookies.

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## 6. Data Storage and Security

We take appropriate technical and organisational measures to protect your personal data, including:

- Secure IT systems and servers
- Restricted access to sensitive information
- Staff confidentiality obligations
- Internal data protection procedures

We retain personal data only for as long as necessary for business purposes or legal obligations.

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## 7. Sharing Your Information

**We do not sell your personal data.**

We may share your information with trusted third parties where necessary, including:

- IT service providers
- Website hosting providers
- Payment processors
- Professional advisers
- Legal or regulatory authorities where required by law

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# On Site Security Ltd

All third parties are required to respect the security of your personal data.

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## 8. Your Data Protection Rights

Under UK data protection law, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your personal data
- Restrict the processing of your data
- Object to processing
- Request data portability

To exercise your rights, please contact the Data Protection Officer.

You also have the right to lodge a complaint with the **Information Commissioner's Office**.

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## 9. Cookies

Cookies are small text files placed on your device when you visit a website.

They help websites function correctly and improve user experience.

We may use cookies for the following purposes:

### Essential Cookies

These cookies are necessary for the website to operate properly, including page navigation and form submissions.

### Analytics Cookies

These cookies help us understand how visitors interact with our website and allow us to improve website performance.

### Advertising Cookies

These cookies may be used to measure advertising performance and improve marketing campaigns.

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## 10. Managing Cookies

You can control or disable cookies through your browser settings.

Most browsers allow you to:

- Delete cookies
- Block cookies
- Receive alerts when cookies are being used

Please note that disabling cookies may affect the functionality of some parts of our website.

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## 11. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of external websites.

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## 12. Changes to This Policy

We may update this Privacy & Cookie Policy from time to time.

Any updates will be published on this page with the revised date.

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If you have any questions about this policy, please contact:

### On Site Security Ltd

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# On Site Security Ltd

BS5 ORT

Email: [admin@onsitesecurityltd.co.uk](mailto:admin@onsitesecurityltd.co.uk)

Telephone: 0117 914 9179



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